



NEWS RELEASE

Contact: Diane W. Jones, MPA, APR (727) 992-6928
diane@djpublicrelations.com

The Quorum Hotel – Tampa is Proud to Recognize One of its Own as a Bern Laxer Award of Excellence Winner

Lisa Dantes, a lobby attendant at the Quorum, is one of only six recipients of this prestigious award, which recognizes outstanding customer service in the hospitality industry

Tampa, Fla., May 20, 2010 – Lisa Dantes is the kind of employee that every employer wishes they had. As a lobby attendant at the Quorum Hotel – Tampa, Lisa completes her daily tasks with professionalism and dependability, always going the extra mile to make sure each and every hotel customer is satisfied and happy. For these reasons and many more, Lisa has been awarded the Bern Laxer Award of Excellence by Tampa Bay & Company.

The Bern Laxer Award of Excellence recognizes those frontline employees in the hospitality industry that go above and beyond the call of duty to make visitors feel welcome to the Tampa Bay area. Named for Bern Laxer, the founder of Tampa's legendary Bern's Steak House, this award is presented to those non-management employees who best exemplify our community's ongoing commitment to great service. This year, only six individuals received this prestigious award, including Lisa Dantes.

"Lisa's primary role as a lobby attendant here at the Quorum Hotel is to take care of all the public areas in the hotel, making sure they are clean and up to our standards," said Carol Wolff, Director of Human Resources for the Quorum Hotel. "However, Lisa does so much more, from helping with guest requests to laundry to even cleaning rooms if needed. Lisa is always there to help both our guests and other employees whenever needed, which is what makes her such a tremendous asset to our hotel."

Lisa has been an employee at the Quorum Hotel for the past three years. She has been working in the hospitality industry for the past 12 years.

On May, 26, 2010, the Quorum Hotel – Tampa will officially become the Wyndham Tampa Westshore, as a result of a strategic agreement with Wyndham Hotels and Resorts, one of the world's largest hotel companies. While the hotel's name will change, Quorum Hotels and Resorts will remain the property's management company.

The new Wyndham Tampa Westshore offers an exciting blend of unique amenities and stellar service providing a memorable experience for guests. It has been rated the #1 Full Service Hotel in Tampa by Trip Adviser, Business of the Year by the South Tampa Chamber of Commerce, and one of the "Best Places to Work" by the Tampa Bay Business Journal.

#